Vellalar College for Women (Autonomous), Erode - 12.		
PG & Research Department of Commerce		
Master of Commerce		
Academic Year 2017 - 2018		
Course Content and Scheme of Examinations (CBCS Pattern)		
Semester I		

Study			Inst.	Dur.	Ν	Max. Marl	KS	
Components	Paper Code	Title of the Paper	Hrs./ Week	Hrs.	CIA	ESE	Total	Credits
	13COPC101	Marketing Management	6	3	25	75	100	4
	09COPC102	Managerial Economics	7	3	25	75	100	4
Core	13COPC103	Information Technology & MIS	7	3	25	75	100	4
	13COPC104	Corporate Accounting	7	3	25	75	100	4
Non-Major Elective	09COPN101	Internet and E-Commerce	3	3	25	75	100	5

Semester II

			Semester II					
	13COPC205	Business Research Methods	6	3	25	75	100	4
Core	13COPC206	Advanced Cost Accounting	5	3	25	75	100	4
	16COPC207	Human Resource Management	5	3	25	75	100	4

1	1	1						
	13COPC208	Business Environment	5	3	25	75	100	4
	14COPCP01	Computer Application Practicals-I	6	3	40	60	100	3
Skill Based		Advanced Multi Skill						
Subject - I	13COPS201	Development Paper	3	1	40*	60**	100	5
R	*	CIA –Unit IV & V	**Online Exami	nation Uni	t- I, II & I	Π		
			Semester III		,			
	13COPC309	Income Tax	6	3	25	75	100	4
	13COPC310	Financial Management	6	3	25	75	100	4
Core	13COPC311	Investment Management	6	3	25	75	100	4
	13COPCP02	Computer Application Practicals-II	6	3	25	75	100	3
	11COPS302	Investment and Secondary Market Operations						
Skill Based Subject - II			3	3	25	75	100	5
Skill Based Subject - III	11COPS303	Customer Relationship Management	3	3	25	75	100	5
F			Semester IV					
	12COPC412	Accounting for managerial decision making	6	3	25	75	100	4
	13COPC413	E-Commerce	6	3	25	75	100	4
Core	13COPC414	International Business	6	3	25	75	100	4

13COPC415	Advertising Management	6	3	25	75	100	4
11COPC4PV	Project Work	6			100	100*	4
Total(I- IV Semesters)			2200	90			

*80% for project and 20% for Viva-Voce

Group Project (2 members in a Group)

SKILL BASED SUBJECTS

Subject	Semester	Paper Code	Paper	
Paper-I	II	13COPS201	Advanced	Multi Skill Development Paper
Paper-II	III	11COPS302	Investment and S	econdary Market Operations (Cafeteria
Paper-III	III	11COPS303	Customer Relation	onship Management (Cafeteria System)
	N	ON – MAJOR ELECTIVE		
Subject	Semester	Paper Code	Paper	
Paper-I	Ι	09COPN101	Internet and E- Commerce	
	S	ELF LEARNING PAPER		
Subject	Semester	Paper Code	Paper	1
Group-II		13COPSL02	Services Marketing]
			5 credits]

SEMESTER I

Core I

MARKETING MANAGEMENT

Instructional Hrs. : 90	Sub. Code: 13COPC101
Max. Marks: CIA – 25; ESE – 75	Credits: 4

Objectives:

- To impart a conceptual understanding of the marketing challenges.
- To give an indepth knowledge of the realities of the new marketing era viz synthesis of customer needs, business and social interests.

Unit I

Marketing Management - Functions. Buyer Behaviour Related to the Purchase, Post-Purchase Evaluation - Consumer Satisfaction/ Dissatisfaction - Post-Purchase Dissonance, Marketing Implications - *Consumer Research Strategies - Methods of Gathering Consumer Information* - Measuring Consumer Characteristics – Attitude Measurement Scales.

Unit II

Product Innovation – Meaning - Need - Product Related Strategies - Product Identification - Branding - Branding Policy, *Importance of Branding, Brand Name* - *Characteristics* – Brand Ambassadors - Trademark – Packaging - Functions, Types, Requisites, Evaluating Package's Effectiveness – Value Added Packaging – Consumer Problems with Packaging- Labeling – Classification - After Sales Service – Product Quality Assurance – TQM- meaning, elements of TQM.

Unit III

18 Hrs.

Information Technology (IT) Enabled Marketing – Characteristics of IT Enabled Marketing - *Key Elements for Successful IT Enabled Marketing* – On-line Marketing: A Form of Direct Marketing – Benefits of On-line Marketing – Barriers. Produce Exchange: Functions – Methods of Trading – Latest Trends in Marketing – Direct Marketing, Tele-Marketing, De-Marketing, Database Marketing, Green Marketing.

16 Hrs.

Unit IV

20 Hrs.

Promotion: Definition – Need - Objectives – Sales Promotion Activities - Consumer's Sales Promotion Programmes – Dealer's Sales Promotion Activities – Point- of -Purchase (P.O.P) - Changes in Promotion Mix During the Product Life Cycle – *Promotional Strategies*

Unit V

15 Hrs.

Social Aspects of Marketing – Importance – Consumerism - Meaning – Importance – Consumer Exploitation – Problems of Consumers – Enactments – RTI Act. Social Responsibility - *How Marketing Influences Society* - Marketing Ethics.

Note : Italics denote self study topics

Skill Based Component (Not for End Semester Examinations)

- Develop a questionnaire to measure consumer satisfaction/dissatisfaction with durable goods (Such as a car, computer, two-wheeler) purchased within a year. Survey 20 consumers who bought the item and determine their level of satisfaction. Discuss the marketing implications.
- Recommend a design for the following types of Consumer research on select consumers:
 - a) Observation b) Survey c) Experiment.
- Conduct a survey to identify the problems of Textile Marketing in Erode District **Books for Reference:**

1. David L. Laudon & Albert J. Della Bitta, *Consumer Behaviour*, Mc.Graw, Hill Inc, New Delhi, 1993.

2. Memoria C. B, Suri R.K., Satish Mamoria, *Marketing Management*, Kitab Mahal Agencies, Patna, 2003.

3. Sherlekar . S.A, Marketing Management, Himalaya publishing house, Mumbai 2006

4. Pillai & Bhagavathi .R.S.N Modern Marketing S.Chand & company Ltd, Delhi 2003

SEMESTER - I

Core II

MANAGERIAL ECONOMICS

Instructional Hrs.: 105	Sub. Code: 09COPC102
Max. Marks: CIA – 25; ESE – 75	Credits: 4

Objectives:

- To enable the students to understand the micro and macroeconomic concepts relevant for business decisions.
- To help the students to understand the application of economic principles in business management.

Unit I

Unit II

Definition and scope of managerial economics – relationship with other disciplines – role and responsibilities of managerial economist – basic concepts in managerial economics – *goals of a firm.* .

Demand analysis - determinants of demand – Factors influencing market demand – elasticity of demand – types, methods – Applications – demand forecasting for industrial goods – consumer goods – *factors influencing elasticity of demand*.

Cost analysis – concepts and classification – cost – output relationship – cost control and cost reduction – production functions – estimation – time element and production functions – *Economies of scale*.

Unit IV

Unit III

Price and output decisions under different markets – Monopoly and *duopoly* – Perfect and imperfect competition – Pricing policies.

20 Hrs.

25 Hrs.

25 Hrs.

Unit V

National Income – definition, concepts and components – methods of measuring national income – Trade cycle – features, phases – control of trade cycle – *Industrial sickness – causes – remedies*.

Note : *Italics* denote self study topics

Skill based component: (Not for end semester examinations)

- Make a Time series analysis of the prices of select commodities
- Determine the Break Even sales of companies in the select industry and comment on the riskiness of the companies under conditions of price fluctuations.

Books for Reference:

- 1. Sankaran. S, Managerial Economics, Margham Publication, Chennai, 2004
- 2. Maheswari and Varshney, Managerial Economics, Sultan Chand and Sons, 2001
- 3. Mehta P.L, Managerial Economics, Sultan Chand & Sons, New Delhi, 2005

SEMESTER - I

Core III

INFORMATION TECHNOLOGY AND MANAGEMENT

INFORMATION SYSTEM

Instructional Hrs.: 105	Sub. Code: 13COPC103
Max. Marks: CIA – 25; ESE – 75	Credits: 4

Objectives:

• To empower the students with computer skills through learning concepts and technologies.

• To impart knowledge on the basic applications of computer.

Unit I

Hardware and Software – Trends in Computer Hardware and Peripherals – *Trends in computer Software* – System Software – Application Software.

Operating system – Data Base Management System –Networking – *Local Area Network* – Wide Area Network.

Unit II

Telecommunication – Trends in Telecommunication – Desk Top Publishing – Image Processing – Electronic Communication System – *Electronic Meeting System*.

Unit III

System concepts – Types of system – System Approach – Information Resource Management – Planning, implementing and *Controlling Information System*

Transaction Processing System - Information Reporting and Executive Information

System - Decision Support System

Unit IV

20Hrs.

20Hrs.

22Hrs.

Unit V

23Hrs.

AI and Expert System - Knowledge Discovery in Database- Data warehouse and Data marts- Data Mining and on-line Analytical Processing – Geographic Information System

Note: Italics denote self study topics

Skill based Component (Not for end semester examinations)

- Browse the Internet using various search engines.
- Visit BSNL Office and learn about the procedure used in providing telecommunication service to the subscribers and also submit a report.

Books for Reference:

- Alexis Leon & Mathews Leon, Fundamentals of Information Technology, Leon Vikas, Chennai, 1999
- 2. James O'Brien, Management Information System, BPB Publications-New Delhi-2010.
- Prasad L.M & Usha Prasad, Management Information Systems Sultan Chand & Sons-New Delhi-2003.
- 4. **Deepak Bharihoke**, Fundamentals of Information Technology, Excel Books, New Delhi, 2002.

SEMESTER I Core IV CORPORATE ACCOUNTING

Instructional Hrs.: 105

Max. Marks : CIA - 25; ESE - 75

Objectives:

- To gain the knowledge of preparing annual financial statements of corporate organizations and the Accounting standards.
- To acquire knowledge on accounting for company mergers and reorganizations and holding companies.
- To provide accounting skills in respect of banking and insurance business.

Unit I

Preparation of final accounts(As per the Revised schedule VI) – Managerial remuneration – preparation of Balance sheet.

Unit II

Amalgamation – Absorption (including inter-company holdings) – External reconstruction – Internal reconstruction.

Unit III

Holding Company accounts including inter-company holdings (only two subsidiaries)

Unit IV

Accounts of Banking companies and Insurance companies (New format)

Unit V

Accounting standards – As –2, 14, 29, inventories – International Accounting Standards.

Note: 1. Question paper covers 80% problem and 20% Theory

2. *Italics* denote self study topics

Skill based component (Not for end semester examinations)

- Different types of Life insurance policies (Money back & Endowment)
- A survey of Life insurance policyholders & types of policies.

Books for Reference:

- 1. Gupta.R.L, Advanced Accounting Sultan Chand and Sons, New Delhi, 1985.
- 2. Jain & Narang, Advanced Accounting Sahitya Bhawan, Agra, 1987.
- **3. Reddy T.S. & Murthy A.,** *Corporate Accounting,* Margham Publications, Chennai, 2009

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30 Hrs.

25 Hrs.

18 Hrs. liaries)

30 Hrs.

2 Hrs.

Credits: 4

Sub. Code: 13COPC104

SEMESTER – I

Non-Major Elective

INTERNET AND E-COMMERCE

Instructional Hrs.: 45	Sub. Code: 09COPN101
Max. Marks: CIA – 25; ESE – 75	Credits: 5

Objectives:

- To enable non-commerce students to understand the basics of internet and the significance of e-commerce
- To make them aware of the various models of e-commerce and e-payment systems
- To give an exposure about the problems associated with e-commerce

Unit I

Evolution of Internet – Internet and WWW – Internet protocols – Intranet – Extranet.

Unit II

Definition of E-Commerce – features – Objectives – Models of E-Commerce – Critical factors for E-Commerce Success – How to build an E-Commerce system – Advantages and disadvantages of E-Commerce – *concept of mobile commerce*.

Electronic Data Interchange – Components of EDI systems – Electronic payment systems – *Merits and limitations*.

Unit IV

Unit III

The New age of information-based marketing – *advertising on the internet* – charting the online marketing process.

10Hrs.

10Hrs.

9Hrs.

Unit V

8 Hrs.

Security issues in E-Commerce – basic computer security – Internet Security – Data and Message Security – cyber crimes – *cyber laws*.

Note: *Italics* denote self study topics.

Books for Reference:

1. Joseph P.T, *E-Commerce: A managerial perspective*, Prentice Hall of India, New Delhi,2008.

2. Ravi Kalakota and Whinston *Frontiers of Electronic Commerce*, Pearson education, New Delhi,2008

3. Kamalesh Bajaj and Debjani Nag *E-commerce: The cutting Edge of Business*, Tata Mccgraw, Hill, New Delhi 2006.

SEMESTER II

Core V

BUSINESS RESEARCH METHODS

Instructional Hrs. : 90

Sub. Code: 13COPC 205

Credits: 4

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To enable the students to understand the methodology of carrying out research in business
- To aid the students in acquiring knowledge of statistical techniques applicable to modern business
- To prepare the students to understand the techniques of presentation of a research report

Unit I

Business Research – Meaning – Scope and significance – *utility of Business Research* – Qualities of good research – Types of research – Research Process – Identification, selection and formulation of research problems – Hypothesis – Research Design – Features of good design.

Unit II

Sampling - Methods and Techniques - Sample size – Sampling error – field work and data collection – Primary and Secondary data – Tools of data collection – Interview schedule – Questionnaire – Pilot study and Pre-testing - Internet sources - Data bases - Websites available for data collection.

Unit III

Processing and analysis of data – Editing – Coding, Transcription and Tabulation – Report writing – steps in report writing – Layout of the Research report – Types of report – Precautions in writing research report

15 Hrs.

15 Hrs.

Unit IV

15 Hrs.

Correlation – Simple, Rank, partial and multiple correlation – Regression models – Multiple regression - Time series Analysis.

Unit V

15 Hrs.

Test of significance – 't' test – Large sample and 'F' test – Test of significance for attributes – Analysis of variance – Chi-square Test - Discriminant Analysis (Theory only)

Note: 1. Question paper covers 60% problem and 40% Theory

2. *Italics* denote self study topics

Skill Based Component: (Not for End Semester Examinations)

- Prepare a questionnaire and design a coding scheme for it.
- Choose a topic and present an abstract of atleast 5 previous studies with proper footnotes.

Books for Reference:

- 1. Gupta S.P. Statistical Methods S.Chand & Co.Ltd, New Delhi, 2010
- 2. Kothari C.R, Research Methodology, New Age International, New Delhi, 2011
- Wilkinson & Bhandarkar, Methodologies and Techniques of Social Research, Himalaya Publishing House Mumbai, 16 th Edition 2003.

SEMESTER - II

Core VI

ADVANCED COST ACCOUNTING

Instructional Hrs.: 75	Sub. Code: 13COPC206
Max. Marks : CIA – 25; ESE – 75	Credits:4

Objectives:

- To understand various concepts and elements of costing
- To gain knowledge on labour and overhead costing
- To gain skill for controlling cost and decisions.

Unit I

15Hrs.

Cost Accounting – meaning and definitions – Nature and significance of cost accounting – *Methods of costing* – Elements of costing — preparation of cost sheet.

Cost Audit vs. Financial Audit-Cost control and Cost Reduction.

Reconciliation of Cost and Financial Profits.

Unit II

Material classification and coding of material – fixation of maximum, minimum and reorder level – EOQ – Purchase procedure – storage of materials – Issues of materials – *Pricing of material issues and return* – Inventory control – physical verifications – periodical and perpectual inventory.

Unit III

Labour: Classification of labour – Time keeping – Preparation of pay roll – wage payment and incentive system – over time – accounting of labour cost – work study – Merit rating – Time and Motion study – *standard time*.

15 Hrs.

15 Hrs.

Credits:4

Unit IV

15 Hrs.

Meaning and classification of overheads – steps in overhead accounting – Absorption of overhead cost – *Difference between cost allocation, apportionment and reapportionment* – methods of apportionment and reapportionment – Machine hour rate – over absorption and under absorption.

Unit V

15 Hrs.

Process costing – Equivalent production – Joint products and by products. *Distinction between by products, main products and joint products* – Job, Batch and Contract costing.

Note: 1. Question paper covers 60% problem and 40% Theory

2. *Italics* denote self study topics

Skill based component: (Not for end semester examinations)

- Visit a construction company and know about its accounts maintenance.
- Visit a manufacturing concern and submit a report on the cost sheet prepared by it.

Books for Reference:

- 1. Iyengar.S.P, Cost Accounting, Sultan Chand & Sons, New Delhi, 2005.
- 2. Jain.S.P & Narang. K.L Cost Accounting, Kalyani Publishers, New delhi, 2005.
- 3. **Maheswari.S.N,** *Cost & Management Accounting,* S.Chand & Co.Ltd, New Delhi,2006.

SEMESTER - II

Core VII

HUMAN RESOURCE MANAGEMENT

Instructional Hrs: 75

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To present a framework for understanding Human Resource Management and its evolution
- To understand the individual behaviour and performance and the need to integrate and maintain human resources
- To gain awareness on Human Resource Information System and Human Resource Accounting and Audit

Unit I

Meaning – Features – Objectives – Scope – Functions – Significance – *Evolution and Development of Human Resources Management*.

Unit II

Human Resource Planning – Need and importance of HRP – Job Analysis – Role Analysis – Recruitment and Selection – Testing – Interview – Placement – Training – *Promotion*.

Unit III

Maintaining Human Resources - Performance Appraisal – Job Evaluation – Job Satisfaction and Morale – Determinants and Consequences – Steps to improve Job Satisfaction and Morale Building – Employee Empowerment – Conditions – Forms – Empowered Teams – *Barriers*.

22 Hrs.

15Hrs.

10 Hrs.

Sub. Code: 16COPC207

Credits: 4

Human Behavior Process – Perception – Motivation (Theories – Maslow, Herzberg and McGregor's Participation Theory) – Personality – Theories of Personality – Determinants of Personality – *Leadership (Functions, Qualities, Leadership Styles)*

Unit V

15 Hrs.

Human Resource Information System (HRIS) – Need for HRIS – Advantages – Uses of HRIS – Designing of HRIS – Computerised HRIS – Personnel Inventory – *Limitations of HRIS*.

Human Resource Accounting (HRA) – Meaning and Objectives – Methods of Valuations of Human Resources – Controlling Costs of Human Resource – Benefits of HRA – Limitations – Human Resource Audit (Objectives, Areas of audit and Benefits).

Note: Italics denote self study topics

Skill based Component: (Not for end semester Examinations)

- Collection of Recruitment ads & application blanks from newspapers, on-line, magazines etc.,
- Employee welfare measures and other non-monetary motivational measures offered by companies from company web-sites.

Books for Reference:

1. Khanka S.S. Human Resource Management, S. Chand & Company Ltd, New Delhi, 2010

2. Jayasankar.J. Human Resource Management, Margham Publications, Chennai , 2013.

3. Fred Luthans, Organizational Behaviour, Mcgraw, Hill, Newyork, 1995

SEMESTER-II

Core VIII

BUSINESS ENVIRONMENT

Max. Marks : CIA - 25 ;ESE - 75

Instructional Hrs. : 75

Sub. Code: 13COPC208

Credits:4

Objectives:

- To understand the objectives and concept of today's Business Environment
- To enlighten the role of foreign capital and Government Policy towards foreign capital
- To learn the concepts and implications of Privatization and Globalization

Unit I

Meaning of business – scope of business – characteristics of Today's business – Business Objectives – Environment – Meaning – Types of Environment – Environmental Analysis - Importance – Process – Techniques – Limitation of Environmental Analysis.

Unit II

Business and social structure – Business ethics – Social responsibilities of business – consumer rights – Exploitation of consumers – consumer protection – utility of consumerism – consumerism in India – statutory regulation. *Corporate accountability*.

Unit III

Legal obligations and Restrictions regarding Industrial Pollution – small scale industry – contribution and role of SSI

Industrial sickness – Definition – Extent of sickness, causes for sickness and Remedies.

15 Hrs

15 Hrs

15 Hrs

Unit IV

Need for foreign capital – forms of foreign capital – Limitations - *Government Policy towards FDI* – Regulation of MNC – Merits, Demerits of MNC – Code of conduct-Foreign Investment Promotion Board(FIPB) – Objectives and Functions.

Unit V

15 Hrs

Meaning of Public sector – significance – problems – remedies – Privatization – Merits and Demerits of Privatization – Privatization Rules – Disinvestment in India. Globalization – Essential conditions – Pros and cons – *Factors favoring globalization*.

Note :. Italics denote self study topics

Skill based component: (Not for end semester examinations)

- Carryout surveys on the environmental problems faced by the people of Erode city and submit a report on how eliminate the environmental problems in Erode city.
- Visit the website of Ministry of Disinvestment of GoI and collect information on Disinvestment activities.

Books for Reference:

- 1. Aswathappa.K, *Essentials of Business Environment*, Himalaya Publishing House, Mumbai, 2008.
- 2. Aswathappa.K, Legal Environment of business ,Himalaya Publishing House,Mumbai,2008.
- 3. Francis Cherunilam, *Business Environment*, Himalaya Publishing House, Mumbai, 2008.
- 4. Gupta.C.B, Business Environment, Sultan Chand & Sons, New Delhi, 2011

SEMESTER II Core IX Computer Applications Practicals – I (L^AT_EX, MS Office & SPSS)

Instructional Hrs: 90

Sub.Code:14C0PCP01

Max. Marks: CIA – 40; ESE – 60

Credits: 3

LATEX

The Basics- Simple Typesetting - Fonts – Type Size – The Document – Document Class – Page Style – Page Numbering – Formatting Lengths – Parts of a Document – Dividing the Document.

- 1. Prepare a share certificate and a degree certificate.
- 2. Prepare a document using the options of paper size, heading declarations, font size and title.
- 3. Prepare a business report to be published in a Business Magazine.
- 4. Write a letter to the Bank Manager to avail loan for starting a business.
- 5. Prepare a questionnaire (minimum 15 questions) in your area of specialization (Marketing/ Finance/ HR).
- 6. Prepare a Bibliography.
- 7. Prepare Curriculum Vitae.

MS POWER POINT

- 1. Design a packing label for any product of your choice in MS Word and display it in MS Power Point.
- 2. Prepare a Power Point presentation for the following:
 - Product Advertisement
 - Company Advertisement using hyperlink to all slides, different animation effect for text and pictures, fully automatic timing 3 seconds.

MS EXCEL

- 1. Prepare a table showing the customer details of a bank (Customer Name, Nature of Account, Account Number, Address, E-mail ID) and perform the following:
 - Delete the customer who has closed the account.
 - Insert a row in between the 1st and 2nd customer.
 - Insert a column in between Address and E-mail ID and name it as Telephone Number.
 - Hide the column 'Address'.

- 2. Create a table of a company with the following details (Name of the Employee, Name of the Department, Net Pay, Address, City)
 - Copy the production department employees in sheet number 2.
 - Copy the details of the employees staying in Coimbatore city.
 - Find the person who is getting a maximum salary.
- 3. Prepare a payroll for the employees (10 employees) of an organisation and count the number of employees who are getting the salary of more than Rs.10,000/-. Calculate the following components: DA, HRA, EPF and LIC as a percentage of basic pay and sum up the total basic pay and find net pay of all employees.
- 4. Prepare an excel sheet under the main heading of assets & liabilities and perform the following:
 - Select a column and change the number format to rupees and paise(0.00) format. Select a particular range of cells and change its font style as bold; select a row and hide it.
 - Use shortcut key, go to sheet 3 and select a cell.
- 5. Prepare a breakeven chart using chart wizard.

MS ACCESS

- 1. Collect and create a database for maintaining the address of the policy holders of an insurance company with the following constraints:
 - Policy number should be the primary key.
 - Name should not be empty.
 - Maintain at least 10 records.
 - Retrieve the addresses of female policy holders whose residence is at Coimbatore.
- 2. Create a database using design view for sales details of a company.
 - Add details for 10 places and 5 products.
 - Sort sales territories in alphabetical order.
 - Display list where sales exceed Rs.10 lakhs.
 - Apply sort option to display records (Area wise and Product wise).
 - Generate reports by using the above queries.

Statistical Package for Social Sciences (SPSS)

- 1. Using the questionnaire prepared by you with LaTex, Calculate the following:
 - Mean, Median, Geometric Mean and Harmonic Mean
 - Standard Deviation, Variance and Check the Consistency
 - Non-parametric Test Chi-square
 - ANOVA
 - F-test and "t" -test
- 2. Fit a straight line for the given data using Regression.
- 3. Find Correlation for the given data.

Semester II

Skilled Based Subject I

Advanced Multi Skill Development Paper

Instructional Hours: 45

Sub. Code: 13COPS201

Credits: 5

Max. Marks: CIA - 40; ESE - 60

Objectives:

- To enhance the students' self-confidence, time management and learning skills
- To improve communication skills and competency to attend competitive examinations
- To equip the students to participate effectively in group discussion and dialogue

Unit I

Communication: Question tags - Gerund and Infinitives - Spotting the errors – Synonyms – Antonyms - One word substitution - Sentence completion –Prepositions – Articles.

General Awareness and Scientific Aptitude: Socio - Economic - Banking – Basic Sciences

People and Environment. Politics and Current Affairs. Higher Education. Information and Communication Technology. Teaching Aptitude. Research Aptitude.

UNIT II:

9 hrs

9 hrs

Logical Reasoning : Syllogism – Statement Conclusions – Statement Arguments – Statement Assumptions – Statement Courses of Action – Inference – Cause and Effect – Visual Reasoning – Direction Sense Test – Blood Relation – Coding and Decoding – Deductive Reasoning.

UNIT III:

Numerical Reasoning and Quantitative Aptitude: Age – speed – Heights and Distance – Time and Distance - Ratio and Proportion – Percentage – Fraction – Profit and Loss – Interest – Average – Calendar – Clocks– Probability – Series – Venn Diagram - Data Interpretation.

9 Hours

Unit IV:

. Goal Setting – Time Management – Mind Mapping – Effective Ways to Manage Stress – Preparation for Examination

Unit V

Conferences and Seminars – Preparation and Presentation of Papers – Group Discussions on Topics of Current Relevance in Commerce and Industry – Facing the Interview Board

Books for Reference:

- 1. Aggarwal R.S., Quantitative Aptitude, S. Chand and Company, Reprint 2009.
- 2. Chopra. J.K., Bank Probationary Officers' Examination, Unique Publishers, 2010.
- 3. Datason. R.P., Manish Arora and Gulati. S.L., *Clerical Cadre Recruitment in State Bank of India*, Newlight Publishers, 2013.
- 4. Davinder Kaur Bright, Railway Recruitment Board, Bright Publications, 2010.
- 5. Lal, Jain and Vashistha. K.C., *UGC NET/ JRF /SET Teaching and Research Aptitude*, Upkar Prakashan Publishers, 2012
- 6. **Pratyogita Darpan**, *UGC NET/ JRF/ SET Teaching and Research Aptitude*, Upkar Prakashan Publishers, 2012.
- 7. Sharma. J.K., *IBPS Recruitment of Bank Clerical Cadre Examination*, Unique Publishers, 2013.
- 8. **Tara Chand**, General Studies for Civil Services Preliminary Examinations, Paper-1, Tata Mc Graw Hill Education Private Ltd., 2013.
- **9. Hari Mohan Prasad and uma Rani Sinha,2011** *Objectives English for Competitive Examinations*, New Delhi: Tata McGraw Hill Education Private Ltd.
- 10. Elizabeth B.Hurlock, *Personality Development*, Tata McGraw –Hill Publishing Company Limited ,New Delhi, 2008.
- 11. Leena Sen Communication Skills, PHI Learning Private Limited, New Delhi, 2009.

9 Hours

9 Hours

SEMESTER III

Core X

INCOME TAX

Instructional Hrs.: 90

Sub. Code: 13COPC 309

Credits: 4

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To enable students to learn the provisions of Income-tax Act, 1961
- To impart knowledge to the students on the computation of taxable income under various heads of income

Unit I

Provisions of Income Tax Act 1961 – relating to Previous year and Assessment year – scope of total income and residential status. Income which do not form part of the total income. Agricultural income – Tax – Free incomes and income entitled to relief.

Unit II

Computation of Income from Salaries: Definition – Characteristics - Computation of salary Income-Salary u/s 17(1) – Allowances - Perquisties and their types and treatment - *Profit in lieu of Salary* - Exempted Profits- Deduction u/s 16 & 80C.

Unit III

Income from House Property : Definition and meaning – Exempted income from house property - Annual Value - Determination of annual value - let out - self occupied – deductions - *Treatment of unrealised rent*.

Income from other sources: General incomes u/s 56(1) - specific income u/s 56(2) - Dividend – Interest on securities – deductions - Expenses expressly disallowed.

21 Hrs.

16 Hrs.

Unit IV

Profits and gains of business or profession : Definition – Charging Provisions -Computation of Income under the scheme - rules there off – Allowable expenses expenses expressly disallowed - expenses disallowed in certain cases deemed profits *Valuation of stock*. **Capital Gains:** Basis of charge - transfer of capital assets - deemed transfer - Cost of Acquisition - Exempted capital gains – *treatment of capital losses*

Unit V

18 Hrs.

Assessment of Individuals – *Deductions to be made in Computing Total Income* - set off and carry forward of losses – Advance payment of tax – Tax deducted at source - E-filing of returns.

Note: 1. Question paper covers 60% problem and 40% Theory

2. *Italics* denote self study topics

Skill based component: (Not for end semester examinations)

- With imaginary income do E-filing of returns.
- Learn the purpose and contents of PAN card.

Books for Reference:

- 1. Gaur V.P & .Narang D.B, Income Tax Law and Practice, Kalyani Publishers, Chennai.
- Mehortra H.C & Goyal S.P, *Income Tax Law and Practice*, Sahitya Bhavan publications, Agra.

SEMESTER - III

Core XI

FINANCIAL MANAGEMENT

Instructional Hrs. : 90 Max. Marks: CIA – 25; ESE – 75

Objectives:

- To enable the students to get an in depth understanding of various financial management areas like risk, return and cost of capital
- To enlighten the learners on dividend decisions, leverages and leasing

Unit I

Financial Management – meaning, objects and scope – Emerging role of Financial Managers in India - Time value of money – Reasons for time preference for money – Compounding and Discounting Techniques.

Unit II

Risk and return – meaning, measurement – Evaluation of proposals to minimize risk – methods of risk management – *major risk return decision areas*.

Unit III

Cost of capital – concept – importance – classification of cost of capital – computation of cost of capital – cost of retained earnings – weighted average cost of capital.

Unit IV

Capital budgeting – *Concept of capital budgeting – importance –* Computation of capital investment required – Capital budgeting appraisal method

Unit V

Dividend policy – meaning – Modigliani and Miller's Approach – Walter's Approach – *Factors affecting dividend policy* – 'Rights shares – Valuation of rights – Methods of Valuation – Leverages – EBIT – EPS analysis – *Leasing* – *Meaning* – *types of leasing* – financial evaluation of Lease from the point of view of the lessee.(Theory only)

15 Hrs

20 Hrs.

20 Hrs.

20 Hrs.

15 Hrs.

15 Hrs.

nd leasing

Sub. Code: 13COPC 310

Credits: 4

Note: 1. Question paper covers 50% problem and 50% Theory

2. *Italics* denote self study topics

Skill based component (Not for end semester examinations)

- Make Leverage Analysis of select companies and comment on the risk of the company
- Make a study about the Dividend Behaviour of select Indian Companies.
- Calculate the cost of equity and cost of debt of select companies and determine the financial and operating risk.
- Case Studies.

Books for Reference:

1.Pandey I.M., Financial Management, Vikas Publishing House Pvt., Ltd., New Delhi

2.Khan.M.Y,Jain.P.K, Management Accounting, Tata MCGraw, Hill, NewDelhi, 2002.

3. Maheswari .S.N., *Financial Management Principles and practice*, Sultan Chand and Sons

4.Sharma. R.K & Shashi K.Gupta, Management Accounting Principles and Practice

SEMESTER III

Core XII

INVESTMENT MANAGEMENT

Instructional Hrs. 90

Sub. Code: 13COPC 311

Max. Marks: CIA - 25; ESE - 75

Credits: 4

Objectives:

- To provide an insight into the field of investment including the risk and return involved in it
- To provide a knowledge on the stock market operations and the Regulatory framework under SEBI
- To acquire knowledge on how portfolios are analysed and selected and the various investment alternatives available

Unit I

Nature, meaning and scope of investment – importance of investment – Factors influencing investment – Investment media – *Features of an investment programme* – Investment process New issue market and stock exchange – Role of the new issue market – mechanics of floating new issues.

Unit II

Stock Exchange in India – Mechanics of Security trading in stock exchanges – kinds of trading Activity – Clearing house – Membership rules in a Stock Exchange – Listing of Securities – legal control of stock exchange – SEBI and its role, guidance – NSE – OTCEI – Recent trends – Stock market operation – Security market indicators-Introduction to Derivatives Market-Concepts of futures and Options.

Unit III

Fundamental and technical analysis and security evaluation : Economic analysis – Industry analysis – *Company analysis* – Technical analysis – scope. Portfolio Analysis

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20 Hrs.

20 Hrs.

and Management: Portfolio analysis, scope – Portfolio selection – Risk and Return – types of portfolio.

Unit IV

Investment alternatives: Equity shares - Preference shares - Corporate Bonds and Debentures - Life Insurance Policies - UTI Schemes- Mutual Funds - Provident Fund – Land and House Property – Gold - Silver - New Financial Instruments.

Unit V

Portfolio performance evaluation: *Dimensions of evaluation*. - Sharpe, Treynor and Jensen models of Evaluation.

Note: *Italics* denote self study topics

Question paper covers 100% theory only

Skill based Component: (Not for end semester examinations)

• Survey of investment preferences & presenting report.

Books for Reference:

- 1. Preethi Singh, Investment Management, Himalaya Publishing House, Mumbai, 2009.
- 2. Bhalla V.K., Investment Management, S.Chand & Co., Ltd., New Delhi, 2009
- Rustagi R.P., Investment Management Theory and Practice, Sultan Chand & Sons, New Delhi, 2005

15 Hrs.

SEMESTER III

Core XIII

Computer Application Practicals - II

(TALLY & INTERNET)

Instructional Hrs: 90

Sub. Code: 13C0PCP02

Max. Marks: CIA – 40; ESE – 60

Credits: 3

Objectives:

- To promote the skill of applying knowledge in accounting using Tally 9.0
- To expose the students to the fundamentals of keeping inventory records in computerised accounting environment
- To help the students to acquire the knowledge and skill of preparation of various accounting statements using Tally package
- Features of Tally Tally Screen Accounts Info Menu Inventory Info Menu Display Menu – Calculator – Work area.
- Company creation Alteration of Company Deletion of Company Selection of company.
- Hierarchy of Accounts Ledger Accounts and Groups Creating Ledger in single ledger mode – multi-ledger mode – primary Group Creation – Alteration of Individual Ledgers and Multiple Ledgers.
- Voucher Creation Voucher entry Types of Vouchers Alteration of Vouchers Deletion / Cancellation of Vouchers – Creating new Voucher types
- 5) Daybook Cash book Group Summary.
- 6) Display of Trial Balance Profit and Loss Account and Balance Sheet.
- Inventory Masters Stock Group Creation, Display and Alteration Stock Categories Creation, Display and Alteration - Stock Items Creation, Display and Alteration.
- 8) Ratio analysis Bank Reconciliation statement Printing Reports from Tally.
- VAT Calculation of VAT VAT Computation Report VAT Adjustment against Tax Payable.

INTERNET LAB

- 1. Learn about browsers and bring some details about them.
- 2. Learn how to use search engines and list some of your search results.
- 3. Visit BSE & NSE websites and collect the information regarding share prices.
- 4. Visit the website of Commerce & Industries Ministry and collect some information about the trade policy.
- 5. Visit rbi.org.in
 - a) Get the statistics on Indian Economy from the Hand Book of Statistics and also from Data Base on Indian Economy.
 - b) See Current Rates Bank Rates ,Reserve Ratios ,Exchange Rates, Lending and Deposit Rate
- 6. Visit the website of Union Finance Ministry and learn about
 - a) Financial Regulators in India b) Capital Markets in India c) Economic Surveyd) Budget
- 7. Visit a website of an online marketing company and write the procedure to place an order.
- 8. Learn about Discussion Forums and E-groups
- 9. Visit the website of National Informatics Center.

SEMESTER-III

SKILL BASED SUBJECT - II

INVESTMENT AND SECONDARY MARKET OPERATIONS

Instructional Hrs: 45

Max. Marks:CIA-25, ESE-75

Objectives:

- To acquire knowledge on how investment in stock market is analysed
- To know the Mechanics of stock trading and the emergence of Derivatives Market

Investment - Meaning - Importance - Factors Influencing Investment - Fundamental Analysis - Meaning - Technical analysis - Meaning.

UNIT II

UNIT I

Listing - Meaning - Benefits - Indices of NSE and BSE .

UNIT III

Indian Capital Market- Meaning- Capital market segments- Private Market and Secondary market -Indian Secondary Market - Meaning - Major Departments of a Typical Stock Exchange in India - Steps in Stock Trading - Mechanics of Settlement

UNIT IV

Depository and Dematerialisation - A brief outline of OTCEI and NSE .

UNIT V

Derivatives Market - Meaning - Growth of Derivative Market - Functions-Participants in Derivative Market.

Books for Reference:

- 1. **Dr.S. Gurusamy**, *Financial Markets and Institutions*, Vijay Nicole Imprints Private limited ,2008
- 2. Preeti Singh, Investment Management, Himalaya Publishing House, 2009
- 3. Dr.R.Shanmugam, Financial Services Wiley India Private Ltd, 2010.

Note: Skill Based Component :(Not for end semester examination)

*Preparing Charts Showing Index Movement for a Specific Period.

*Collection of Broker - Client Agreement forms, Client Registration Documents and Share Trading related forms.

8Hrs

9Hrs

9Hrs

9Hrs

10Hrs

Sub. Code:11COPS302

Credits: 5

SEMESTER III

Skill Based Subject III

CUSTOMER RELATIONSHIP MANAGEMNT

Instructional Hrs. : 45	Sub. Code: 11COPS303

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To enlighten the students on the concepts, principles and current trends in CRM
- To impart knowledge about the role of CRM in financial services and banking
- To highlight the features of e-CRM

Unit I

Introduction to CRM: Meaning and Definition – Objectives – *Need* - Importance and benefits of CRM.

Unit II

Principles of CRM – Types of CRM: Operational, Analytical and Collaborative CRM –CRM chain – Customer Retention – Importance – Customer Retention Management – (CRM in Action: Automobile Industry –Mobile*)

Unit III

CRM Process: Objectives – *Benefits* – Need to create CRM process – 4 C's of CRM process – CRM Process for marketing organization.

Unit IV

CRM in Banking – CRM Strategies – CRM Applications – Retail Banking and CRM – Universal Banking and CRM –Three Major S's Associated with Banking in relation to CRM – *Net Banking & CRM* – CRM and key Account Management, CRM in Commercial scheduled Banks – Technology Banking and CRM – Banking schemes with CRM.

Unit V

e-CRM: What is e-CRM? – Need – Basic requirements – Features – *CRM in India* – Current trends in CRM.

9 Hrs

10 Hrs

9 Hrs

8 Hrs

9 Hrs

Credits: 5

TEXT BOOK

1.Venkata Ramana v, Somayajulu G, Customer Relationship Management, Excel Books, NewDelhi,2003

BOOKS FOR REFERENCE

1. **Peeru Mohamed H, Sagadevan A**, Customer Relationship Management, Vikas Publishing House Pvt Ltd, NewDelhi, 2004.

2. **Mukesh Chaturvedi, Abhinav Chaturvedi**, Customer Relationship Management, Excel Books, 1st Edition, NewDelhi, 2005.

SEMESTER - IV

Core XIV

Accounting for Managerial Decision Making

Instructional Hrs. : 90

Sub. Code: 12COPC 412

Credits: 4

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To widen the knowledge of the learners on financial statement analysis, Fund Flow Statement, Cash Flow Statement and the components of Working Capital.
- To give an insight into the various cost control techniques like Budgetary Control, Marginal Costing and Standard Costing.

Unit I

Management Accounting – Meaning – Scope, Objectives, Significance, Limitations – *Financial Statements – importance – Tools of analysis –* comparative statements, Common – size Statements, Trend analysis.

Unit II

Ratio analysis – significance, uses and limitations of ratios – classification of ratios – computation and interpretation.

Working capital management – *concept of working capital – types, adequacy and sources of working capital –* cash, inventory and accounts receivables management – Fund flow and Cash flow analysis (New format only)

Unit III

Budgeting & Budgetary control – *Meaning characteristics of a good budget* – Budgetary control – Objectives and Functions – Classification of Budgets – preparation of budgets – Production budget – Sales budget – Material Budget – Cash Budget – Flexible Budget – Zero based budgeting.

20 Hrs.

20 Hrs.

Unit IV

Marginal costing – Meaning – Importance, Objectives – *Marginal Costing and absorption costing* – Break Even analysis Application of marginal costing Techniques, Cost-volume – profit analysis.

Unit V

15 Hrs.

Standard costing – Meaning – *Standard costing and budgetary control* – Variance analysis – Direct material Variance, Direct Labour Variance – Overhead Variance.

Note: 1. Question paper covers 60% problem and 40% Theory

2. *Italics* denote self study topics

Skill based component: (Not for end semester examinations)

• Analyse the funds flow statement included in the published statements of select companies and comment on the financial position.

Group Discussion:

- Cash Management Optimum level of cash
- Budgets of the Central Government

Books for Reference:

- 1. Khan & Jain Management Accounting, Tata McGraw, Hill, Newdelhi, 2002.
- 2. Maheswari .S.N., Management Accounting, Sultan Chand & Sons, New Delhi, 2003
- 3. Sharma & Gupta, Management Accounting, Kalyani Publishers, Chennai

SEMESTER - IV

Core XV

E-COMMERCE

Instructional Hrs. : 90

Sub. Code: 13COPC 413

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To aid the learner to understand the basics of electronic commerce and security issues
- To provide exposure about the emerging changes in marketing and advertisements in the E-Commerce and M-Commerce era

Unit I

Electronic Commerce - Meaning - Evolution in India - Traditional Commerce Vs E-Commerce - Factors driving the growth of E-commerce - Benefits and Limitations -Business Models for E-commerce – B2C – B2B – C2C – C2B – E-commerce Opportunities in India & Challenges.

Unit II

Electronic Data Interchange - Cost and Benefits - components of EDI systems -Cryptography – Electronic Payment systems – Transaction Processing System Components and Methods of TPS - Transaction Processing Cycle - Control of Transaction Processing.

Unit III

Security issues - Risks involved with usage of Internet - Firewalls and Network Security -Types of Firewalls - Firewall Security Policies -Transaction Security and its Requirements -Encryption and Transaction Security; Legal issues of E-commerce - Cyber Crimes - Cyber laws.

20 Hrs.

20 Hrs.

20 Hrs.

Credits: 4

Unit IV

Supply Chain Management – Basics of SCM – Definition – Characteristics and models – Internet enabled SCM – E-CRM – Definition – Features – E-CRM Vs Traditional CRM – Framework and Architecture of E-CRM – Data mining in E-CRM - Advantages of e-CRM.

Unit V

15 Hrs.

Advertising and Marketing on the Internet – Methods of Internet Advertising - Evaluation of effectiveness of e-Advertisements – Charting online marketing process – Electronic Market Research.

Mobile Commerce – Attributes – Benefits and Drivers – Products and Services of Mobile Commerce – Mobile Financial Applications – Mobile Marketing and Advertising – Mobile Entertainment – Security, Ethical and Legal issues in Mobile Commerce.

Note: *Italics* denote self study topics

Skill based Component (Not for end semester examinations)

- View on-line advertisements and submit a mini project critically evaluating such advertisements.
- Group Discussion on Cyber Crimes affecting business.
- Case study on e-CRM.

Books for Reference:

1. Kamalesh Bajaj and Debjani Nag, E-Commerce: The Cutting Edge of Business, Tata McGraw Hill NewDelhi, 2008

2. Ravi Kalakota and Andrew B.Whinstone, *Electronic Commerce – A Managers' Guide*, Pearson Education, NewDelhi, 2011.

3. Joseph P.T., *E-commerce: An Indian Perspective*, Prentice Hall of India, New Delhi, 2008.

4. Efraim Turban, David King, Jae Lee, Ting-Peng Liang, Deborrah Turban, Electronic Commerce 2010: A Managerial Perspective, Pearson Education, New Delhi, 2012.

SEMESTER - IV

Core XVI

INTERNATIONAL BUSINESS

Instructional Hrs: 90 Sub. Code: 13COPC414 Credits: 4

Max. Marks: CIA - 25; ESE - 75

Objectives:

- To understand the Role of foreign trade and Balance of payment •
- To acquire the knowledge on concepts and theories of International trade
- To impart knowledge on international marketing and export and imports •

Unit I

Introduction to International Business : Importance - Nature and Scope of International Business; Modes of Entry into International Business - Theory of International Trade - Comparative Cost Theory – Hecksher Factor Price Equalization Theorem – Terms of trade – Free Trade Vs Protection.

Unit II

Balance of Payments in the Context of Economic Growth Process: Trade Balance, Current Account Position and Capital Account Position - Trends - Correction of Adverse Balance of Payments -Principles of BOP.

Unit III

International Marketing - Problems - Motives of International Marketing - International Orientations - Scope of Marketing Indian Products Abroad - Driving and Restraining Forces - Participants -Export Barriers - Tariff & Non-Tariffs.

Unit IV

Foreign Exchange Market – Rate Determination – Factors Affecting Exchange Rate Fluctuations – Effect of Exchange Fluctuations – Euro Dollar Market- International Financial Institutions: IMF, World Bank ,WTO,GATT.

16 Hrs

18 Hrs

15 Hrs

20 Hrs

Unit V

21 Hrs

Composition and Direction of India's Exports and Imports, Present Position – project Consultancy and Service Exports - Trade in Services. Counter Trade – Forms of Counter Trade – Growth of Counter Trade – Drawbacks of Counter Trade.

Social Issues in International Business- Environmental issues- Labour Issues

Note: Italics denotes self study topics

Skill based Component (Not for end semester examinations)

- Ascertain the Trade balance, Current account position and capital account position of India over the last three years and comment on it.
- Tabulate the major items and values of India's export and import over the past five years and study the variations.

Books for Reference:

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- 1. **Francis cherunilam,** *International Business: Text and Cases*, PHI Learning Private Limited. New Delhi,2009.
- 2. Francis cherunilam, International Business Environment, Himalaya Publishing House, Mumbai,2008..
- 3. Rathor B.S., Rathor J.S., Export Marketing, Himalaya Publishing House Mumbai, 2008
- 4. Francis cherunilam, International Marketing, Himalaya Publishing House Mumbai, 2009
- 5. **Mithani**, *Money*, *Banking & International Trade & Public Finance*, Anmol Publications NewDelhi,2004.

SEMESTER IV

Core XVII

ADVERTISING MANAGEMENT

Instructional Hrs. : 90

Sub. Code: 13COPC 415

Credits: 4

Max. Marks: CIA – 25; ESE – 75

Objectives:

- To make the students aware of the importance of advertisements in promoting goods and services
- To gain knowledge of creating advertisements in business field
- To know about the job opportunities in advertising field

Unit I

Advertising: - Structure of Advertising Industry - Role of Advertising in Modern Business World – *Limitations* - Advertising Coverage - Advertising planning and its Significance - Steps in Advertising Planning Process.

Advertising Goals and Objectives:- Approaches to the Task of Objective Setting: The Sales School of Thought &Communicative School of Thought

Types of Advertising: Consumer, Business to Business, Trade, Retail, Financial, Direct Response, Recruitment.

Unit II

Advertising Agency:- Introduction - *Role of Advertising Agency* – Recognition and the commission system - Service Agencies - Media Independents - A LA CARTE Agencies - Agency Personnel - Advertising Agency Jargon.

Creative Execution in Advertising:-Creative Execution of the Big Idea - Creativity in Ad Execution - Preparing a Creative Brief – Creative Execution Element - Celebrity Support in Execution.

Unit III

Creative Execution and Design in Print - Print Medium - Elements of Print Advertising – Understanding Design in Print – *Executing Creative other Print Media*.

Creative Execution on Radio – Introduction - Script Writing for Radio - Producing Radio Commercials - The ABCs of writing and Producing Radio Spots.

Unit IV

Creative Execution on Online:- *Internet as an Advertising Medium* - communicating through websites - Search Engine Marketing - Banner Advertisement - Text Links - Internet Direct Mail-Pop – Ups – Virals - Blogs and Community Forums.

Unit V

Creative Execution on Television – Introduction - Elements on Television - Making a Television Commercial.

Media Planning and Buying:- Introduction – *Importance - Setting Media Objectives* -Developing Media Strategy - Media Selection Procedures - Media Buying Functions - Media Buyers Special Skills - Global Media Buying - Staging a Media Plan – Alignment of Media and Message.

Note :. *Italics* denotes self study topics

Skill based Component: (Not for End Semester)

- Creating an Advertising Copy for any consumer product for Print Media.
- Visit any advertising agency and submit a report of its functioning.
- Group Discussion on whether advertisements are necessary to promote sales.

Books for Reference:

- 1. **Debraj Datta, Mahua Datta**, *Advertising and sales promotion*, Vrinda publications(p)ltd,2008
- 2. Kruti Shah, Alandsouza, *Advertising & promotion an IMC perspective*, Tata Mcgraw, Hill education pvt ltd, New delhi, 2010
- 3. Frank Jefkins, Advertising, Addison weslay Longman, 2000
- 4. Sontakki C.N, Advertising, Kalyani publishers, 2004